# COINSTAR

The trusted leader in coin counting for more than 25 years, Coinstar® kiosks provide consumers with the smartest way to unlock the hidden financial value of their coins. No capital investment, no operating costs, and no maintenance fees make Coinstar an easy end-to-end solution for your business.

#### **Dedicated Support**

Coinstar is committed to providing the best support so you can focus on your business. With Coinstar, you receive a dedicated account manager, customer service staff available 24/7/365, a loss prevention department to identify fraud and field technicians to service your kiosks.

#### **Network Technology**

The kiosks are highly instrumented, with real-time health and network monitoring. This allows Coinstar to avoid downtime and dispatch a technician to service kiosks often before a problem occurs. Kiosk maintenance and upgrades to hardware and software are performed regularly, at no cost to you.

#### **Financially Dependable**

Coinstar is financially responsible for the coin-counting business absorbing the impact of variance and fraud. This means that retail partners are paid the amount on the voucher. On-time payments eliminate any uncertainty on float and makes bookkeeping easier, while on-demand kiosk reports allow retailers to balance the books daily.

#### **Built-in Voucher Security**

Coinstar vouchers are engineered to protect against fraud:

- Printed with thermal ink
- Perforated edges
- Customized paper won't photocopy
- Specific front-to-back alignment
- Unique barcoding

## CONSUMER SERVICES





#### FOCUS ON YOUR BUSINESS

Coinstar is an all-inclusive solution so store employees won't be distracted by frequent malfunctions or dissatisfied customers. There is no charge for extra support or an upsell on additional services.



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#### **Turnkey service: No investment required**

Coinstar owns, operates and services all kiosks. Customer service is available 24/7, every day of the year.

#### Cash stays in store

Vouchers are redeemed in-lane so  $45\%^*$  of the money stays in the store.

#### **Bigger basket size**

Coinstar shoppers spend up to 10%\*\* more and purchase highermargin items.

#### **Category leadership**

Coinstar's trusted kiosks have been meeting consumer needs for more than two decades and convert billions of dollars each year.

#### **Proven platform**

Real-time connectivity and rigorous testing have delivered extremely accurate coin counting and a 97.7% uptime.

#### Did you know?

300 million is the times per week people walk by Coinstar kiosks 90% of the U.S. population lives within 5 miles of Coinstar kiosks \$91 million has been donated to charity through Coinstar kiosks 42.7 billion coins are recycled annually worldwide through Coinstar kiosks

\*Coinstar Brand Health Study 12/14 \*\*Cannondale Associates Total Grocery Transactions Analysis, 2/09

### CONSUMER SERVICES

### FAST FACTS

42.7

billion coins are recycled annually worldwide through Coinstar kiosks

300M

is the times per week people walk by Coinstar kiosks

90%

of the U.S. population lives within 5 miles of Coinstar kiosks

<sup>\$</sup>91M

has been donated to charity through Coinstar kiosks



#### SIGN UP FOR MORE INFORMATION

Subject to credit approval. Some services may not be available in international markets.

Contact: PSSales@unfi.com

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